

North Texas ARES Section Plan 3 April 2007 Release v 1.2

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## American Radio Relay League Amateur Radio Emergency Service (ARES) North Texas Section

## 1) Authority

- a) The Amateur Radio Emergency Service (ARES) is sponsored by the American Radio Relay League (ARRL) to fulfill the general responsibility of the amateur radio service to be prepared to provide communications in an emergency. ARES exists for the purpose of providing supplemental communications for government and non-profit organizations involved in emergency and disaster response and mitigation. The ARES field organization reaches all 50 states, as well as Puerto Rico and other island protectorates, and territories. In the ARRL North Texas Section, ARES groups are to serve all 68 counties including other agencies that serve those counties.
- b) The Section Manager (SM) is elected by the American Radio Relay League (ARRL) members in the ARRL North Texas Section, as their representative. The SM delegates responsibility for administering and directing the ARES within the Section to an appointed Section Emergency Coordinator (SEC). The SEC further appoints District Emergency Coordinators (DEC) over multi-county districts, and Emergency Coordinators (EC) for counties or sub-divisions within counties. The SEC, DECs, and ECs are charged with developing, recruiting, training, leading and directing ARES members, developing emergency plans and relationships with served agencies within their geographic area as necessary to meet anticipated communications emergencies.

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### 2) Introduction

- a) The North Texas Section (NTX) ARES group is composed of FCC licensed Amateur Radio Operators who have voluntarily registered their capabilities and equipment with the local ARES EC for public service communications duty in the counties located in the North Texas Section of the ARES.
- b) Under Federal Communications Regulations, Amateur Radio public service communications are provided without compensation of any kind.
- c) The NTX ARES functions under this plan under the direction of the Section Emergency Coordinator (SEC) who sets general policy and manages the organization. Appointed District Emergency Coordinators (DEC) and Emergency Coordinators (EC) ensure that the NTX Districts and Individual Counties have ARES representation and organizations. Appointment to the SEC position is made by the SM. The SEC recommends and appoints DECs and ECs with the approval of the SM. DECs and ECs may appoint Assistants as needed.

## 3) Purpose

The purpose of this plan is to provide written guidance by which all ARES groups in NTX should detail and apply as appropriate within the jurisdiction of the DEC and EC. It exists to aid the DECs and ECs in meeting their responsibilities to develop, train and direct ARES members in mitigating communications emergencies among public safety and disaster response and relief organizations within the ARRL North Texas Section.

### 4) NTX Description

The ARRL North Texas Section consists of 68 counties that cover approximately 75,000 square miles. It is an area marked by a diverse set of demographics that range from small unincorporated and rural areas to highly dense population areas such as the Dallas/Ft. Worth Metroplex. The Section is approximately 300 miles east to west and 250 miles north to south. The Section shares a 150 mile border with Louisiana on the east and a 300 mile border with Oklahoma on the north. A map outlining the NTX Section is included in Appendix A.

## 5) Threats

a) The Section can be affected by extreme seasonal weather conditions, including temperatures above 100 degrees during late summer, drought, abundant rainfall, high humidity, and mild to moderate winters with occasional snowfall and icing conditions.

- b) Weather threats include flooding and flash flooding, strong wind, ice storms, tornadoes, thunderstorms, lightning, drought, extreme heat and wildfire.
- c) Technological threats include hazardous materials from both fixed facilities and from transportation incidents on interstate and state highways, railroads, urban, rural and suburban roads. The I-35 corridor runs through the entire Section. The I-35 corridor is considered by many to be the roadway that carries the greatest amount of hazardous materials in the country.

## 6) Plan Relationships

### a) Local

Each county EC in the NTX Section is responsible for constructing and updating as needed a communications plan. The county plan will comply with the general guidelines of this Section level plan but should be tailored to meet the needs and specific organizational relationships at the local level. The plan should be coordinated with the DEC responsible for the district in which that county is located.

### b) District

Each DEC in the NTX Section is responsible for constructing and updating as needed a district wide plan that primarily addresses how all of the counties within that district are to provide mutual aid as needed and how the district is to respond to multi county incidents. The plan should be coordinated with the SEC to ensure that it follows the Section level guidelines.

#### c) Section

The Section level plan is the responsibility of the SEC to develop. The Section level plan should be coordinated with the SM to ensure that it follows and implements the basic functions of the Section ARES organization as envisioned by the SM and is consistent with the policies and direction that the SM establishes for the Section. The Section level plan should not be prepared independent of the input and suggestions of the DECs.

All of the plans regardless of the level to which they address should be reviewed and updated on a regular schedule. This is especially important where those plans contain the names, addresses and contact information of the various agencies and organizations to which the ARES organization provides support.

## 7) Organization

- a) The 68 counties in the NTX Section are divided into eleven (11) ARES districts. The counties that make up those eleven districts are detailed in the following sections.
  - i) District 1: Archer, Baylor, Clay, Montague, Wichita, Wilbarger
  - ii) District 2: Jack, Stephens, Throckmorton, Young
  - iii) District 3: Brown, Comanche, Eastland, Erath, Mills
  - iv) District 4: Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant, Wise
  - v) District 5: Collin, Cooke, Denton, Grayson
  - vi) District 6: Dallas, Coppell (City), Garland (City), Irving (City), Mesquite (City), Richardson (City), Carrollton (City), Ellis, Kaufman, Rockwall
  - vii) District 7: Bell, Bosque, Coryell, Falls, Hamilton, Hill, Lampasses, Limestone, McLennan
  - viii) District 8: Delta, Fannin, Lamar, Red River
  - ix) District 9: Hopkins, Hunt, Rains
  - x) District 10: Bowie, Camp, Cass, Franklin, Gregg, Harrison, Marion, Morris, Nacogdoches, Panola, Rusk, Shelby, Titus, Upshur, Wood
  - xi) District 11: Anderson, Cherokee, Freestone, Henderson, Navarro, Smith, Van Zant

The number and structure of these districts are subject to change as population densities and governmental structures may dictate.

## 8) Concept of Operations Plan

The purpose of this section is to establish some guidelines for how the NTX ARES organization is to operate. This document does not presume to establish a Concept of Operations Plan (COP) for all possible situations, circumstances, agency relationships, county/municipality structures or different types of hazards, either man made or natural. The development of the district and county/sub-county COP is the responsibility of the DEC and EC in that area. These individuals can address local conditions more completely than at the Section level.

a) In all cases, requests for ARES assistance should be directed first to the closest ARES leader to the incident or disaster, usually an Emergency Coordinator, or a District EC. The EC or the delegated Assistant EC (AEC) is normally the only persons who may authorize the activation of the registered ARES members in his or her area. When any ARES member becomes aware of an actual or potential need for ARES activation, all effort should be made to contact the responsible EC or an AEC. Only when an EC or AEC cannot be contacted in a reasonable time should the DEC or SEC be contacted. Once the EC, DEC, or SEC has been notified, ARES members should monitor their local resource repeater, or the Texas State ARES HF net, for more information and instructions.

- b) ARES members are not authorized to go to the site of any emergency incident unless authorized to do so by an EC, DEC, SEC, or the resource net control. This to preserve the safety of the individual member as well as to ensure that resources are applied where and when needed.
- c) If any requested action involves unacceptable risk, the person should NOT take the action. Upon refusal, the person should notify the net control station that he/she will not be performing the requested action, along with a brief statement of their risk assessment. There is no job so important that it cannot be done safely. In complying with this guideline, not only is the safety of the individual preserved but in most cases the requested action will be better served if a person trained and equipped to perform that action is assigned.
- d) Staging and shift assignments will be established as needed to ensure that adequate staff is available for extended periods.
- e) Net structures, frequency of operation, modes utilized, activation procedures and general net operational processes will be established at the local and/or district level. These shall be tailored for the specific conditions that exist in that area and in response to the hazards to which the ARES organization will respond. The Texas State ARES HF net will be activated when conditions include multiple counties, the entire Section or where the Texas ARES organization as an entity is

provides mutual aid to other states. The primary Texas ARES HF net frequencies are:

- i) 3873 KHz for evening and night operations on LSB
- ii) 7285 KHz for morning and day operations on LSB
- iii) 7290 KHz on LSB for Health and Welfare traffic (NCS may assign other frequencies or additional frequencies depending on volume and situation demands)
- f) The primary net operations may be augmented by other assigned nets operating on frequencies determined by the NCS for the Texas ARES HF net after coordination with appropriate ARES officials which would include SMs or SECs or their delegates.
- g) The Incident Command System (ICS) should be employed for all emergency response conditions especially when working with agencies such as local law enforcement and fire departments, state and federal agencies.
- h) All formal messages must be written traffic in standard ARRL format when that traffic is being sent across districts, regions or out of state. The use of the standard

ARRL format is encouraged at all levels. Printed copies of the following forms are provided for reference and are included in Appendix B.

- ARRL Radiogram
- FSD-218 Amateur Message Form
- FSD-244 Amateur Radio Disaster Welfare Message Form

Electronic files in HTML, PDF or Word are available to be down loaded from the ARRL Web site

However it is also recognized that at the county and city level, the local served agencies may already have a message format that is built into their SOP. In those instances it is the responsibility of the EC to establish an acceptable format that will allow efficient message handling and also be convertible to the ARRL message format for movement outside the county or city. IC format 213 would be one such format.

- All formal messages must be signed by the official who originates them and is taking responsibility for their content. Appropriate title must be included with the signature.
- j) Message procedures of EMERGENCY, Priority, Welfare and Routine as defined by ARRL form FSD-3 shall be used. A printed copy of FSD-3 is provided in Appendix B. Electronic files in HTML, PDF or Word are available to be down loaded from the ARRL Web site
- k) All stations should keep a log of both formal and tactical messages

## 9) Agency Requested Assistance

Agencies asking North Texas Section ARES for communications assistance get the full benefit of the ARES infrastructure tailored to a level appropriate for the specific hazard. The organizational structure includes numerous nets, training programs and exercises that involve those agencies and cooperative planning with the agencies to learn their needs. It is highly desirable and strongly recommended that a Memorandum of Understanding (MOU) be put in place with each served agency as soon as possible. It is important that the MOU clearly state the expectations of the agency and the clear description of the services that the ARES organization can and can not provide.

#### 10) Mutual Aid Within Districts

It is the responsibility of the DEC and the ECs within the district to establish a process for providing mutual aid between elements of the ARES structure in that district. Such requests for mutual aid are usually triggered by two conditions. The first condition would be that the requirement for staffing, staging, number of shifts and required equipment can not be met at a local level. The second condition is that the hazard to which the ARES organization is responding involves multiple counties within the district. In such

instances, the DEC or their delegate assumes the role of the Incident Commander. It is important that pre planning be done to ensure that a request for mutual aid within a district has been addressed. The DEC should advise the SEC when cross county mutual aid is implemented.

## 11) Mutual Aid Within a Section

It is the responsibility of the SEC in conjunction with the DECs to establish a process for providing mutual aid between districts up to and including the entire Section. As with mutual aid within districts, such requests for Section level mutual aid are usually triggered by the same two conditions (insufficient resources or broad area incidents) but are much broader in scope. The SEC should advise the SM when cross Section mutual aid is implemented.

### 12) Mutual Aid Between Sections

It is the responsibility of the SECs for the three Texas ARRL Sections (North Texas, South Texas and West Texas) in conjunction with the SMs for those Sections to establish a process for providing mutual aid between Sections up to and including the entire state. Conditions that would trigger such mutual aid requests would include extremely broad incidents such as hurricanes that could impact broad geographic areas and large populations. Mutual aid between Sections could also be required when the Texas ARES organization is providing assistance to incidents impacting other states. In such multi state operations it is important that operations be coordinated with ARRL Headquarters. Mutual Aid between Sections will always be coordinated on the Texas ARES HF Net.

### 13) General Policy Regarding Mutual Aid

Providing Mutual Aid regardless upholds the highest standard of amateur service in that we are to always provide aid to our brother and sister amateurs in support of their emergency incident activities. In providing that mutual aid there will be times when conditions in the local area demand resources at the same time as the demand for mutual aid is being made. In such instances and under the assumption that the demand for resources exceeds the local capability, the following will apply:

- a) The local EC or DEC will give first priority to the area/district to which they have responsibility
- b) The EC should immediately report the need for support to respond to the mutual aid request to the DEC. The DEC is responsible for providing such support if possible. If it is not possible then the DEC should report the request to the DEC of a neighboring district for assistance or to the SEC

## 14) Preparedness

It is the policy of the NTX ARES organization to focus on ensuring that the organization is prepared to respond to multi hazard incidents and to support the served agencies and the general public throughout the Section. The area of preparedness includes but not limited to:

## a) Training

- i) Regular Training Nets All ECs and DECs are encouraged to establish and conduct regular training nets for the local membership. The structure, frequency and schedule of these training nets are to be tailored to meet the local conditions. They should be established in a manner that will encourage the greatest participation by the ARES members. It is suggested that these nets be open to any licensed amateur regardless of their membership in ARES.
- ii) Skywarn schools All ARES members are to be encouraged to attend a Skywarn school on a regular basis but no less than once every 2 years.
- iii) ARRL Amateur Radio Emergency Communications Course Level 1 All NTX ARES members are to be encouraged to complete at least ARRL EMCOM Level 1. Those ARES members serving in an appointed leadership position are to complete the following in accordance with their appointment:
  - (a) EC EMCOM Level 1
  - (b) DEC/OES EMCOM Level 1 and 2
  - (c) SEC EMCOM Level 1, 2 and 3
- iv) In addition to the ARRL Amateur Radio Emergency Communications Courses, the membership is additionally encouraged to take the FEMA provided National Incident Management System (NIMS) courses. Especially valuable are the Incident Command System (ICS) courses (IS-100, IS-200 and IS-300) which eventually will be required training at all law enforcement and fire departments throughout the country. ARES members and the leadership need to understand this system as it will impact the planning for each area.
- v) Hazard Material (HAZMAT) Incidents The NTX Section is one in which a large quantity of Hazard Materials move on a daily basis by all modes of transportation (Air, Truck, Rail and private carriers) and which are stored in significant quantities in local businesses and plants. It is important that identification of and response to HAZMAT incidents be included in the training program for ARES members.

In all cases the level listed is the suggested minimum training, all members and leaders are encouraged to complete as much training as possible.

### b) Simulated Emergency Tests

- i) Simulated Emergency Tests (SET) provides an opportunity to determine a state of readiness for the ARES organization as well as to provide training directed toward a specific scenario and incident. In addition a SET provides an opportunity to activate local emergency plans in conjunction with served agencies and local government entities. This SET dimension helps ensure that the served agencies and local government entities develop a sense of trust and relationship with the ARES organization.
- ii) SETs should be conducted in accordance with the annual event as scheduled by the ARRL if possible
- iii) SETs should be conducted on an annual basis at a time that is tailored to local conditions if the ARRL annual schedule is not practical for the local situation
- iv) SETs can be as involved or as simple as the local conditions warrant. The objective is to increase preparedness and the level of SET complexity should be tailored to what is practical

## c) Reporting

- i) Regular reports concerning operations, state of preparedness, achievements and any special issues related to ARES operations in a district or local area are important.
- ii) Regular reports covering the items in i) above allow the SEC and DEC to have an understanding of the ARES organization and its ability to provide emergency communications to the served agencies and the general public.
- iii) The DEC is to establish a regular report schedule with the ECs within the district using the ARRL FSD 212 form. A copy of this form is included in Appendix C. It is also available in an electronic form that can be down loaded from the ARRL web site. It is available in either PDF or DOC format.
- iv) The DEC is to report a summary report to the SEC using the ARRL FSD 96 form not later than the 5<sup>th</sup> of the month following the month being reported. The SEC will combine the reports from each of the DECs into one common FSD 96 for submittal to ARRL HQ. In addition the SEC will distribute the monthly summary report to all DECs. A copy of this form is included in Appendix C for reference.

## 15) Increased Readiness Conditions

The need to have an orderly and consistent approach to responding to incidents as the conditions change is paramount to providing as good of service as possible. All ECs and DECs should develop a set of Increased Readiness Conditions that guide the level of response, degree of net discipline and planning for resource needs. It is very helpful if these levels of readiness and response are tailored to the local readiness and preparedness conditions if they are included in the city/county emergency management plan. The following statements of Increased Readiness Conditions are in

concert with those published by the South Texas (STX) Section. They are intended to be used as guidelines for such statements that are to be tailored for the local organization.

## (From the STX plan)

- a) Most emergencies follow some recognizable build-up period during which actions can be taken to achieve a state of maximum readiness. These readiness conditions are used as a method of increasing the alert posture of ARES members for a majority of incidents.
  - i) Condition 4 Awareness. Denotes a situation that causes a higher level of readiness than is normally and routinely present. This could be triggered by the onset of a particular hazard vulnerability season, such as hurricane, tornado, or flash flood seasons, or increased fire threat due to severe drought.
  - ii) Condition 3 Caution. Condition 3 refers to a situation which presents a greater potential threat than Condition 4, but poses no immediate threat to life or property. This condition includes situations that could develop into a hazardous condition. This includes severe weather such as hurricane watch, high wind (above 58 MPH) expected, tornado watch, flash flood watch, or winter storm watch.
  - iii) Condition 2 Alert. Condition 2 could be triggered by severe weather warnings, such as high winds, high water, tornado warning, flash flood warning, or winter storm warning.
  - iv) Condition 1 Imminent Danger. Condition 1 could be triggered by severe weather warnings or actual conditions, such as, high winds, tornado sighted close to or moving towards a populated area, or flooding.

The events of September 11, 2001 changed forever the need to recognize terrorism on many levels as a potential incident to which the amateur radio community may be called upon to support emergency communication response to such disasters. Appendix D provides a definition of the Threat Advisory Levels and suggested guidelines by the ARES organization in response. Response to this emergency communication domain will vary greatly. All districts are to review and determine the response level that would be implemented. Remember, these are just guidelines and not intended to be a complete list that all districts are to follow. DECs and ECs should view these guidelines from a perspective of creating discussion and decision making, not as absolutes.

### 16) Membership

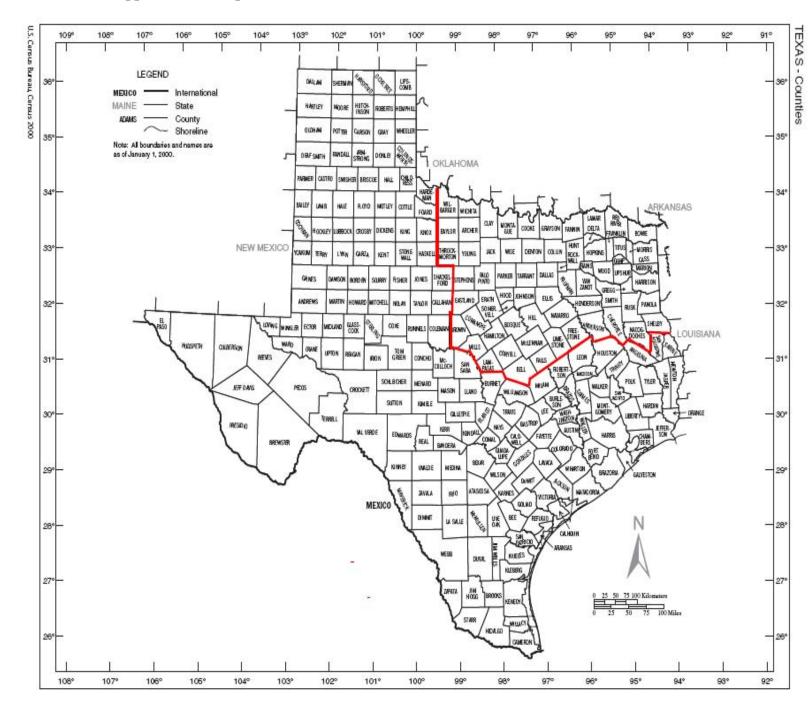
Membership in the NTX ARES organization is to be open to all licensed amateur radio operators who have an interest and a desire to provide communications that aid the operations of the served agencies and which provide support to the general welfare of the public. The ECs and DECs are given the latitude to address acceptance or non acceptance

of amateurs seeking ARES membership based on their judgment as to what is best for the total organization. Additional qualifications or requirements for membership beyond those identified by the ARRL that may be invoked however must never be arbitrary or capricious or which hinder the basic operation, purpose and availability to all amateurs of the ARES and membership in it.

## 17) Leadership Appointments

Appointments to ARES Leadership positions (DEC, EC, AEC and OES) require that a person be a current ARRL member in good standing. Appointment requests are forwarded to the SEC for consideration. The SEC upon reaching a decision to request that the appointment is made official will forward the application for Leadership Appointment to the SM. Appointments that are approved will be recorded in the ARRL Field Organization Data Base. A certificate attesting to the appointment will be generated and distributed to the appropriate next level of leadership for presentation. Those serving in NTX ARES Leadership positions are to be guided by the ARRL published guidelines for each position. All ARRL ARES Leaders must establish good relations with all served agencies and should work to ensure that they represent the ARES organization in a manner such that the organization is held in high regard by such agencies and the general public. This relationship of trust is vital to the work of the NTX ARES and any barrier to that working relationship must be addressed.

Appendix A - Map of the NTX Section



## **ARRL Radiogram**



## The American Radio Relay League RADIOGRAM

## Via Amateur Radio

Number	Precedence	нх	Station of Origin	Check	Place of Origin	Time Filed	Date
To:						1	
10.				Amat Name Stre	Radio Message w teur Station e_ tet Address r, State, Zip	Date	·
Telephone	e Number:						
REC'D	From	Date		SENT	То Г	ate	Time
	Amateur Radio Oper				erican Radio Relay Lea		

A licensed Amateur Radio Operator, whose address is shown above, handled this message free of charge. As such messages are handled solely for the pleasure of operating, a "Ham" Operator can accept no compensation. A return message may be filed with the "Ham" delivering this message to you. Further information on Amateur Radio may be obtained from ARRL Headquarters, 225, Main Street, Newington, CT 06111.

The American Radio Relay League, Inc. is the National Membership Society of licensed radio amateurs and the publisher of QST Magazine. One of its functions is promotion of public service communication among Amateur Operators. To that end, The League has organized the National Traffic System for daily nationwide message handling.

## ARRL FSD-3 Numbered Radiograms (Page 1)

# FSD-3 Relief Emergency · Routine Messages Recommended Precedences

The letters ARL are inserted in the preamble in the check and in the text before spelled out numbers, which represent texts from this list. Note that some ARL texts include insertion of numerals and text. Example: NR 1 R W1AW ARL 5 NEWINGTON CONN. DEC 25 DONALD R. SMITH AA 164 EAST SIXTH AVE AA NORTH RIVER CITY MO AA PHONE 73-3968 BT ARL FIFTY ARL SIXTY ONE BT DIANA AR. For additional information about traffic handling, consult *The ARRL Operating Manual*, published by ARRL, or the NTS Methods and Practices Guidelines, www.arrl.org/FandES/field/nts-mpg/.

Group One—For	Possible "Relief Emergency" Use
ONE	Everyone safe here. Please don't worry.
TWO	Coming home as soon as possible.
THREE	Am in hospital. Receiving excellent care and recovering fine.
FOUR	Only slight property damage here. Do not be concerned about disaster reports.
FIVE	Am moving to new location. Send no further mail or communication. Will inform you of new address when relocated.
SIX	Will contact you as soon as possible.
SEVEN	Please reply by Amateur Radio through the amateur delivering this message. This is a free public service.
EIGHT	Need additional mobile or portable equipment for immediate emergency use.
NINE	Additional radio operators needed to assist with emergency at this location.
TEN	Please contact Advise to standby and provide further emergency information, instructions or assistance.
ELEVEN	Establish Amateur Radio emergency communications with on MHz.
TWELVE	Anxious to hear from you. No word in some time. Please contact me as soon as possible.
THIRTEEN	Medical emergency situation exits here.
FOURTEEN	Situation here becoming critical. Losses and damage from increasing.
FIFTEEN	Please advise your condition and what help is needed.
SIXTEEN	Property damage very severe in this area.
SEVENTEEN	REACT communications services also available. Establish REACT communication with on channel
EIGHTEEN	Please contact me as soon as possible at

FSD-3 (5/05)

## ARRL FSD-3 Numbered Radiograms (Page 2)

NINETEEN	Request health and welfare report on (State name, address and telephone number.)							
TWENTY	Temporarily stranded. Will need some assistance. Please contact me at							
TWENTY ONE	Search and Rescue assistance is needed by local authorities here. Advise availability.							
TWENTY TWO	Need accurate information on the extent and type of conditions now existing at your location. Please furnish this information and reply without delay.							
TWENTY THREE	Report at once the accessibility and best way to reach your location.							
TWENTY FOUR	Evacuation of residents from this area urgently needed. Advise plans for help.							
TWENTY FIVE	Furnish as soon as possible the weather conditions at your location.							
TWENTY SIX	Help and care for evacuation of sick and injured from this location needed at once.							
Emergency/priority	Emergency/priority messages originating from official sources must carry the signature of the originating official.							
Group Two-Rou	tine Messages							
FORTY SIX	Greetings on your birthday and best wishes for many more to come.							
FORTY SEVEN	Reference your message number to delivered on at UTC.							
FIFTY	Greetings by Amateur Radio.							
FIFTY ONE	Greetings by Amateur Radio. This message is sent as a free public service by ham radio operators at Am having a wonderful time.							
FIFTY TWO	Really enjoyed being with you. Looking forward to getting together again.							
FIFTY THREE	Received your It's appreciated; many thanks.							
FIFTY FOUR	Many thanks for your good wishes.							
FIFTY FIVE	Good news is always welcome. Very delighted to hear about yours.							
FIFTY SIX	Congratulations on your, a most worthy and deserved achievement.							
FIFTY SEVEN	Wish we could be together.							
FIFTY EIGHT	Have a wonderful time. Let us know when you return.							
FIFTY NINE	Congratulations on the new arrival. Hope mother and child are well.							
*SIXTY	Wishing you the best of everything on							
SIXTY ONE	Wishing you a very Merry Christmas and a Happy New Year.							
*SIXTY TWO	Greetings and best wishes to you for a pleasant holiday season.							
SIXTY THREE	Victory or defeat, our best wishes are with you. Hope you win.							

## ARRL FSD-3 Numbered Radiograms (Page 3)

SIXTY FOUR	Arrived safely at
SIXTY FIVE	Arriving on Please arrange to meet me there.
SIXTY SIX	DX QSLs are on hand for you at the QSL Bureau. Send self addressed envelopes.
SIXTY SEVEN	Your message number undeliverable because of Please advise.
SIXTY EIGHT	Sorry to hear you are ill. Best wishes for a speedy recovery.
SIXTY NINE	Welcome to the We are glad to have you with us and hope you will enjoy the fun and fellowship of the organization.

#### ARRL Recommended Precedences

Please observe the following ARRL provisions for PRECEDENCES in connection with written message traffic. These provisions are designed to increase the efficiency of our service both in normal times and in emergency.

EMERGENCY--Any message having life and death urgency to any person or group of persons, which is transmitted by Amateur Radio in the absence of regular commercial facilities. This includes official messages of welfare agencies during emergencies requesting supplies, materials or instructions vital to relief of stricken populace in emergency areas. During normal times, it will be very rare. On CW/RTTY, this designation will always be spelled out. When in doubt, do not use it.

**PRIORITY**—Use abbreviation P on CW/RTTY. This classification is for a) important messages having a specific time limit b) official messages not covered in the emergency category c) press dispatches and emergency-related traffic not of the *utmost* urgency d) notice of death or injury in a disaster area, personal or official.

WELFARE--This classification, abbreviated as W on CW/RTTY, refers to either an inquiry as to the health and welfare of an individual in the disaster area or an advisory from the disaster area that indicates all is well. Welfare traffic is handled only after all emergency and priority traffic is cleared. The Red Cross equivalent to an incoming Welfare message is DWI (Disaster Welfare Inquiry).

**ROUTINE**--Most traffic in normal times will bear this designation. In disaster situations, traffic labeled Routine (R on CW/RTTY) should be handled last, or not at all when circuits are busy with higher precedence traffic.

Note--the precedence always follows the message number. For example, a message number may be 207R on CW and "Two Zero Seven Routine" on phone.

<sup>\*</sup> Can be used for all holidays.

## ARRL FSD-218 Amateur Message Form (Page 1)

## **FSD-218**

Relief Emergency · Routine Messages Recommended Precedences

Every formal radiogram message originated and handled should contain the following component parts in the order given

#### I. Preamble

- a. Number (begin with 1 each month or year)
- b. Precedence (R, W, P or EMERGENCY)
- c. Handling Instructions (optional, see text)
- d. Station of Origin (first amateur handler)
- e. Check (number of words/groups in text only)
- f. Place of Origin (not necessarily location of station of origin.)
- g. Time Filed (optional with originating station)
- h. Date (must agree with date of time filed)

#### II. Address

(as complete as possible, include zip code and telephone number)

#### III Text

(limit to 25 words or less, if possible)

#### IV. Signature

CW: The prosign  $\overline{AA}$  separates the parts of the address.  $\overline{BT}$  separates the address from the text and the text from the signature.  $\overline{AR}$  marks end of message; this is followed by B if there is another message to follow, by N if this is the only or last message. It is customary to copy the preamble, parts of the address, text and signature on separate lines.

RTTY: Same as CW procedure above, except (1) use extra space between parts of address, instead of  $\overline{AA}$ ; (2) omit cw procedure sign  $\overline{BT}$  to separate text from address and signature, using line spaces instead; (3) add a CFM line under the signature, consisting of all names, numerals and unusual works in the message in the order transmitted.

PACKET/AMTOR BBS: Same format as shown in the cw message example above, except that the  $\stackrel{\triangle}{AA}$  and  $\stackrel{\triangle}{AR}$  prosigns may be omitted. Most amtor and packet BBS software in use today allows formal message traffic to be sent with the "ST" command. Always avoid the use of spectrum-wasting multiple line feeds and indentations.

PHONE: Use prowords instead of prosigns, but it is not necessary to name each part of the message as you send it. For example, the above message would be sent on phone as follows: "Number one routine HX Golf W1AW eight Newington Connecticut one eight three zero zulu july one Donald Smith Figures one six four East Sixth Avenue North River City Missouri zero zero seven eight nine Telephone seven three three four nine six eight Break Happy birthday X-ray see you soon X-ray love Break Diana End of Message Over. "End of Message" is followed by "More" if there is another message to follow, "No More" if it is the only or last message. Speak clearly using VOX (or pause frequently on push-to-talk) so that the receiving station can get fills. Spell phonetically all difficult or unusual words—do not spell out common words. Do not use cw abbreviations or Q-signals in phone traffic handling.

#### Precedences

The precedence will follow the message number. For example, on cw 207R or 207 EMERGENCY. On phone, "Two Zero Seven, Routine (or Emergency)."

## ARRL FSD-218 Amateur Message Form (Page 2)

EMERGENCY--Any message having life and death urgency to any person or group of persons, which is transmitted by Amateur Radio in the absence of regular commercial facilities. This includes official messages of welfare agencies during emergencies requesting supplies, materials or instructions vital to relief of stricken populance in emergency areas. During normal times, it will be very rare. On cw, RTTY and other digital modes this designation will always be spelled out. When in doubt, do not use it. PRIORITY--Important messags having a specific time limit. Official messages not covered in the Emergency category. Press dispatches and other emergency-related traffic not of the utmost urgency. Notifications of death or injury in a disaster area, personal or official. Use the abbreviation P on cw. WELFARE--A message that is either a) an inquiry as to the health and welfare of an individual in the disaster area b) an advisory or reply from the disaster area that indicates all is well should carry this precedence, which is abbreviated W on cw. These messages are handled after Emergency and Priority traffic but before Routine.

**ROUTINE**--Most traffic normal times will bear this designation. In disaster situations, traffic labeled Routine (R on cw) should be handled *last*, or not at all when circuits are busy with Emergency, Priority or Welfare traffic

#### Handling Instructions (Optional)

**HXA**--(Followed by number) Collect landline delivery authorized by addressee within....miles. (If no number, authorization is unlimited.)

**HXB**--(Followed by number) Cancel message if not delivered within....hours of filing time; service originating station.

HXC--Report date and time of delivery (TOD) to originating station.

**HXD**--Report to originating station the identity of station from which received, plus date and time. Report identity of station to which relayed, plus date and time, or if delivered report date, time and method of delivery.

HXE--Delivering station get reply from addresses, originate message back.

HXF--(Followed by number) Hold delivery until....(date).

**HXG**--Delivery by mail or landline toll call not required. If toll or other expense involved, cancel message and service originating station.

For further information on traffic handling, consult the Public Service Communications Manual or the ARRL Operating Manual, both published by ARRL.

#### ARRL QN Signals For CW Net Use

QNA*	Answer in prearranged order.
QNB*	Act as relay Between and
QNC	All net stations Copy. I have a message for all net stations.
QND*	Net is Directed (controlled by net control station).
QNE*	Entire net stand by.
QNF	Net is Free (not controlled).
QNG	Take over as net control station.
QNH	Your net frequency is High.
QNI	Net stations report In.*.
	I am reporting into the net. (Follow with a list or traffic or QRU)
QNJ	Can you copy me?
	Can you copy?
QNK*	Transmit message for to
QNL	Your net frequency is Low.
QNM*	You are QRMing the net. Stand by.
QNN	Net control station is
	What station has net control?
QNO	Station is leaving the net.

## ARRL FSD-218 Amateur Message Form (Page 3)

QNP QNQ*	Unable to copy you. Unable to copy Move frequency to and wait for to finish handling traffic. Then send him traffic for
QNR QNS*	Answer and Receive traffic. Following Stations are in the net. *(Follow with list.) Request list of stations in the net.
QNT QNU* QNV*	I request permission to leave the net for minutes.  The net has traffic for you. Stand by.  Establish contact with on this frequency. If successful, move to and send him traffic for
QNW QNX	How do I route messages for? You are excused from the net.* Request to be excused from the net.
QNY*	Shift to another frequency (or tokHz) to clear traffic with
QNZ	Zero beat your signal with mine.
* For us	se only by the Net Control Station.
Notes o	n Use of QN Signals
use in c not use	signals listed above are special ARRL signals for use in amateur cw nets only. They are not for asual amateur conversation. Other meanings that may be used in other services do not apply. Do QN signals on phone nets. Say it with words. QN signals need not be followed by a question mark, ough the meaning may be interrogatory.
Interna	tional Q Signals
	nal followed by a ? asks a question. A Q signal without the ? answers the question affirmatively, therwise indicated.
unless o	What is the name of your station? What's my exact frequency?
Unless of QRA QRG QRH	What is the name of your station? What's my exact frequency? Does my frequency vary?
QRA QRG QRH QRI	What is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3)
QRA QRG QRH QRI QRI QRK	What is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3) What is my signal intelligibility? (1-5)
QRA QRG QRH QRI QRK QRL	What is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3) What is my signal intelligibility? (1-5) Are you busy?
QRA QRG QRH QRI QRI QRK	What is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3) What is my signal intelligibility? (1-5)
QRA QRG QRH QRI QRK QRL QRM QRN QRN QRO	What is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3) What is my signal intelligibility? (1-5) Are you busy? Is my transmission being interfered with? Are you troubled by static? Shall I increase transmitter power?
QRA QRG QRH QRI QRK QRL QRM QRN QRO QRO	What is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3) What is my signal intelligibility? (1-5) Are you busy? Is my transmission being interfered with? Are you troubled by static? Shall I increase transmitter power? Shall I decrease transmitter power?
Unless of QRA QRG QRH QRI QRK QRL QRM QRN QRO QRP QRQ	What is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3) What is my signal intelligibility? (1-5) Are you busy? Is my transmission being interfered with? Are you troubled by static? Shall I increase transmitter power? Shall I decrease transmitter power? Shall I send faster?
Unless of QRA QRG QRH QRI QRK QRL QRM QRN QRO QRP QRQ QRS	What is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3) What is my signal intelligibility? (1-5) Are you busy? Is my transmission being interfered with? Are you troubled by static? Shall I increase transmitter power? Shall I decrease transmitter power? Shall I send faster? Shall I send slower?
Unless of QRA QRG QRH QRI QRK QRL QRM QRN QRO QRP QRQ	What is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3) What is my signal intelligibility? (1-5) Are you busy? Is my transmission being interfered with? Are you troubled by static? Shall I increase transmitter power? Shall I decrease transmitter power? Shall I send faster?
Unless of QRA QRG QRH QRI QRK QRL QRM QRO QRO QRP QRQ QRS QRT QRU QRV	what is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3) What is my signal intelligibility? (1-5) Are you busy? Is my transmission being interfered with? Are you troubled by static? Shall I increase transmitter power? Shall I decrease transmitter power? Shall I send faster? Shall I send slower? Shall I stop sending? Have you anything for me? (Answer in negative) Are you ready?
Unless of QRA QRG QRH QRI QRK QRL QRM QRO QRP QRQ QRS QRT QRU QRV QRW	What is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3) What is my signal intelligibility? (1-5) Are you busy? Is my transmission being interfered with? Are you troubled by static? Shall I increase transmitter power? Shall I decrease transmitter power? Shall I send faster? Shall I send slower? Shall I stop sending? Have you anything for me? (Answer in negative) Are you ready? Shall I tell you're calling him?
Unless of QRA QRG QRH QRI QRK QRL QRM QRO QRP QRO QRP QRQ QRS QRT QRU QRV QRW QRW	What is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3) What is my signal intelligibility? (1-5) Are you busy? Is my transmission being interfered with? Are you troubled by static? Shall I increase transmitter power? Shall I decrease transmitter power? Shall I send faster? Shall I send slower? Shall I stop sending? Have you anything for me? (Answer in negative) Are you ready? Shall I tell you're calling him? When will you call again?
Unless of QRA QRG QRH QRI QRK QRL QRM QRO QRP QRQ QRS QRT QRU QRV QRW	What is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3) What is my signal intelligibility? (1-5) Are you busy? Is my transmission being interfered with? Are you troubled by static? Shall I increase transmitter power? Shall I decrease transmitter power? Shall I send faster? Shall I send slower? Shall I stop sending? Have you anything for me? (Answer in negative) Are you ready? Shall I tell you're calling him?
Unless of QRA QRG QRH QRI QRK QRL QRM QRN QRO QRP QRQ QRS QRT QRU QRV QRW QRX QRZ	What is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3) What is my signal intelligibility? (1-5) Are you busy? Is my transmission being interfered with? Are you troubled by static? Shall I increase transmitter power? Shall I decrease transmitter power? Shall I send faster? Shall I send slower? Shall I send slower? Shall I stop sending? Have you anything for me? (Answer in negative) Are you ready? Shall I tell you're calling him? When will you call again? Who is calling me?
Unless of QRA QRG QRH QRI QRK QRL QRM QRO QRP QRQ QRS QRT QRU QRV QRW QRX QRX QRZ QSB QSB	what is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3) What is my signal intelligibility? (1-5) Are you busy? Is my transmission being interfered with? Are you troubled by static? Shall I increase transmitter power? Shall I decrease transmitter power? Shall I send faster? Shall I send slower? Shall I stop sending? Have you anything for me? (Answer in negative) Are you ready? Shall I tell you're calling him? When will you call again? Who is calling me? What is my signal strength? (1-5) Are my signals fading? Is my keying defective?
Unless of QRA QRG QRH QRI QRK QRL QRM QRO QRP QRQ QRS QRT QRU QRV QRW QRX QRZ QSA QSB QSD QSG	what is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3) What is my signal intelligibility? (1-5) Are you busy? Is my transmission being interfered with? Are you troubled by static? Shall I increase transmitter power? Shall I decrease transmitter power? Shall I send faster? Shall I send slower? Shall I stop sending? Have you anything for me? (Answer in negative) Are you ready? Shall I tell you're calling him? When will you call again? Who is calling me? What is my signal strength? (1-5) Are my signals fading? Is my keying defective? Shall I send messages at a time?
Unless of QRA QRG QRH QRI QRK QRL QRM QRO QRO QRO QRO QRV QRV QRV QRV QRV QRX QRZ QSA QSB QSB QSG QSK	what is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3) What is my signal intelligibility? (1-5) Are you busy? Is my transmission being interfered with? Are you troubled by static? Shall I increase transmitter power? Shall I decrease transmitter power? Shall I send faster? Shall I send slower? Shall I stop sending? Have you anything for me? (Answer in negative) Are you ready? Shall I tell you're calling him? When will you call again? Who is calling me? What is my signal strength? (1-5) Are my signals fading? Is my keying defective? Shall I send messages at a time? Can you work breakin?
Unless of QRA QRG QRH QRI QRK QRL QRM QRO QRP QRQ QRS QRT QRU QRV QRW QRX QRZ QSA QSB QSD QSG	what is the name of your station? What's my exact frequency? Does my frequency vary? How is my tone? (1-3) What is my signal intelligibility? (1-5) Are you busy? Is my transmission being interfered with? Are you troubled by static? Shall I increase transmitter power? Shall I decrease transmitter power? Shall I send faster? Shall I send slower? Shall I stop sending? Have you anything for me? (Answer in negative) Are you ready? Shall I tell you're calling him? When will you call again? Who is calling me? What is my signal strength? (1-5) Are my signals fading? Is my keying defective? Shall I send messages at a time?

## ARRL FSD-218 Amateur Message Form (Page 4)

```
oso
        Can you communicate with _____ direct?
        Will you relay to ____?
QSP
         Shall I send a series of V's?
QSV
QSW Will you transmit on ____?
QSX Will you listen for ____on ___?
QSY
        Shall I change frequency?
OSZ
        Shall I send each word/group more than once? (Answer, send twice or ____)
QTA
        Shall I cancel number _____?
Do you agree with my word count? (Answer negative)
QTB
        How many messages have you to send?
QTC
QTH
        What is your location?
QTR What isyour time?
        Shall I stand guard for you
OTV
QTX Will you keep your station open for further communication with me?
QUA Have you news of _____?
Abbreviations, Prosigns, Prowords
CW
         PHONE (meaning or purpose)
\overline{AA}
         (Separation between parts of address or signature.).
\mathbf{A}\mathbf{A}
         All after (use to get fills).
AB
         An before (used to get fills).
ADEE Addressee (name of person to whom message addressed).
ADR Address (second part of message).
         End of message (end of record copy).
        (Used with "check," indicates use of ARRL numbered message in text).
<u>AR</u>L
\overline{\mathsf{AS}}
         Stand by; wait.
В
         More (another message to follow).
BK
         Break; break me; break-in (interrupt transmission on cw. Quick check on phone).
\overline{\mathrm{BT}}
         Separation (break) between address and text; between text and signature.
         Correct; yes.
C
CFM
        Confirm. (Check me on this).
CK
         Check.
DE
         From; this is (preceding identification).
\overline{\mathrm{HH}}
         (Error in sending. Transmission continues with last word correctly sent.)
         (Handling instructions. Optional part of preamble.) Initial(s). Single letter(s) to follow.
HX
\overline{\mathbf{I}}
        Repeat; I say again. (Difficult or unusual words or groups.)
         Go ahead; over; reply expected. (Invitation to transmit.)
K
Ν
         Negative, incorrect; no more. (No more messages to follow.)
NR
         Number. (Message follows.)
PBL
         Preamble (first part of message)
         Read back. (Repeat as received.)
N/A
R
         Roger; point. (Received; decimal point.)
SIG
         Signed; signature (last part of message.)
\overline{\mathbf{s}}
         Out; clear (end of communications, no reply expected.)
TU
         Thank you.
WA
         Word after (used to get fills.)
WB
         Word before (used to get fills.)
N/A
         Speak slower.
N/A
         Speak faster.
```

## ARRL FSD-244 Amateur Radio Disaster Welfare Message

## AMATEUR RADIO DISASTER WELFARE MESSAGE

37. 4		ъ .		7777	C++: CO : :	C1 1				Time filed	D :
Number	Number Precedence HX Station of Origin Check Place of W		Place of Origin Time filed Date			Date					
то		·				AKL			Message Re Operator and Stat Sent To Delivered To Date	ceipt Or Delivery	
Telephone Nun	ıber										
ARL ONE ARL TWO ARL THREE ARL FOUR ARL FIVE ARL SIX ARL SIXTY FO	Con Am Onl Am Wil	y slight prope moving to ne Il contact you	re. Please soon as po erty damag w location as soon as	don't wo ossible. e here. I n. Send i	Do not be concerned no further mail or co	ho l about disast	spital. Receiving er reports.	excellent ca	are and recovering		
Time		Date		Telep	phone				Signature		
<u>L</u>											
			ГНЕ	AM		10	O REL G R A I		EAGUE		
Number	Preced	ence HX	Stati	ion of O	rigin Check	(	Place o	f Origin		Time Filed	Date
TO Telephone Num	lber							Name Street Add	This Radio Mess tation ress tate	Phone _	
Operator who	se addres	ss is shown	in the box	y a licen		Time	society (	of licensed	radio amateurs a	and the publisher	
messages are pensation can be filed with th mation on Am	Operator whose address is shown in the box at right above. As such messages are handled solely for the pleasure of operating. No compensation can be accepted by a "Ham" operator. A return message may be filed with the "Ham" delivering this message to you. Further information on Amateur Radio may be obtained from A.R.R.L. Headquarters 225 Main Street Newington CT 06111										

FSD-244 (1/04)

# Appendix C – Monthly Report Forms (Page 1)

# **FSD - 96**

## **Monthly Section Emergency Coordinator Report to ARRL Headquarters**

ARRL Section:	Month:	Year
AMATEU	JR RADIO EMERGENCY S	ERVICE
Total number of ARES members:	Change since	e last month:(+, -, or same)
# of DECs/ECs reporting this month:	_	
Calls of DECs/ECs reporting: _		
Number of drills, tests and train	ning sessions this month:	Person hours
Number of public service event	ts this month:	Person hours
Number of emergency operatio	ns this month:	Person hours
Total number of ARES operation	ons this month:	Total Person hours
Comments:		
Signature:Please send to ARRL HQ, 225 Main	St. Newington CT 06111 by 10 <sup>th</sup>	Call sign:

# **Appendix C – Monthly Report Forms (Page 2)**

# **FSD - 212**

## Monthly DEC/EC Report

Jurisdiction: Mo	onth:	Year
AMATEUR RADIO EMI	ERGENCY SERVICE	
Total number of ARES members:	Change since last month: _	(+,-, or same)
Local Net Name:	Total session	as
NTS liaison is maintained with the		Net
Number of drills, tests and training sessions this month:		Person hours
Number of public service events this month:	<del>_</del>	Person hours
Number of emergency operations this month:	_	Person hours
Total number of ARES operations this month:	_ Total	Person hours
Comments:		
Signature: Title: (EC or Please send to your SEC or DEC as appropriate by 2 <sup>nd</sup> or DEC	r DEC) Call sign: _	FSD-212 (1-04)

## Appendix D – ARES Threat Advisory Levels and ARES Response Guidelines

In keeping with the objective of providing Section level plans that are as interoperable and consistent with the STX and WTX Sections, the following information developed by the STX Section is incorporated here.

Warning Code Level Change: The Federal Department of Homeland Security has created a warning system that represents increasing terrorism threat levels by a Green, Blue, Yellow, Orange and Red color code progression. Since this was first implemented the warning code level has been changed several times from Yellow to Orange and back again. These colors correspond to Moderate and High Levels respectively. ARES members should adopt emergency readiness procedures that correspond to these levels. Below each level definition a few steps have been added to indicate suggested corresponding ARES actions. These are provided as guidelines with the intent of creating discussion within each district on what the ARES response should be in that location.

- 1) Low Condition (Green): This condition is declared when there is a low risk of terrorist attacks. Federal departments and agencies should consider the following general measures in addition to the agency specific Protective Measures they develop and implement:
  - a) Refining and exercising as appropriate preplanned Protective Measures
  - b) Ensuring personnel receive proper training on the Homeland Security Advisory System and specific preplanned department or agency Protective Measures
  - c) Institutionalizing a process to assure that all facilities and regulated sectors are regularly assessed for vulnerabilities to terrorist attacks and all reasonable measures are taken to mitigate these vulnerabilities

### 2) Recommended ARES Response (Increase General Preparedness):

- a) Members should use this time to improve their operating skills and ARECC certification level
- b) Participation in public service events, meetings and weekly nets
- 3) Guarded Condition (Blue): This condition is declared when there is a general risk of terrorist attacks. In addition to the Protective Measures taken in the previous Threat Condition, Federal departments and agencies should consider the following general measures in addition to the agency-specific Protective Measures that they will develop and implement:
  - a) Checking communications with designated emergency response or command locations
  - b) Reviewing and updating emergency response procedures
  - c) Providing the public with any information that would strengthen the ability to act

## 4) Recommended ARES Response (Verify Readiness)

- a) Participation in public service events, ARES meetings and weekly nets to maintain and improve operating skills
- b) Members should continue to improve their operating skills and ARECC certification level
- c) Emergency Plans should be reviewed and contributions or corrections should be submitted
- d) General readiness of equipment should be verified monthly
- e) ECs should regularly coordinate with public safety, emergency management and non government disaster relief organizations
- 5) Elevated Condition (Yellow): An Elevated Condition is declared when there is a significant risk of terrorist attacks. In addition to the Protective Measures taken in previous Threat Conditions, Federal departments and agencies should consider the following general measures in addition to the agency specific Protective Measures that they will develop and implement:
  - a) Increasing surveillance of critical locations
  - b) Coordinating emergency plans as appropriate with nearby jurisdictions
  - c) Assessing whether the precise characteristics of the threat require the further refinement of preplanned Protective Measures
  - d) Implementing contingency and emergency response plans as needed

### 6) Recommended ARES Response (Make Ready)

- a) Prepare home food, water and medical supplies. Review family emergency plan
- b) Review and revise as needed the ARES Emergency Plan, County maps and HAZMAT books to ensure that they are up to date and available
- c) Practice formal traffic handling monthly on traffic nets
- d) Log into weekly nets
- e) Check/change HT batteries weekly
- f) EC should make week contact with emergency management and report status on nets
- g) EC should put ARES on "Ready" status, indicating that activation is possible but is not expected
- h) Formally invite served organizations to participate in ARES meetings and training exercises
- 7) **High Condition (Orange):** A High Condition is declared when there is a high risk of terrorist attacks. In addition to the Protective Measures taken in previous Threat Conditions, Federal departments and agencies should consider the following general measures in addition to agency specific Protective Measures that they will develop and implement:

- a) Coordinating necessary security efforts with Federal, State and local law enforcement agencies or any National Guard or other appropriate armed forces organizations
- b) Taking additional precautions at public events and possibly considering alternative venues or even cancellation
- c) Preparing to execute contingency procedures such as moving to an alternate site or dispersing their workforce
- d) Restricting threatened facility access to essential personnel only

## 8) Recommended ARES Response (Alert/Standby)

- a) Avoid public service events and large public gatherings
- b) Maintain home food, water and medical supplies. Draw ready cash
- c) Test home and mobile communications equipment weekly
- d) Charge up HT and storage batteries weekly
- e) Refresh food, water and clothes in go-kits
- f) Check car and keep gas tank nearly full
- g) Refresh gas for emergency generators and test generator performance
- h) Pack go-kits and emergency batteries in car
- i) Program HT, home and mobile equipment to ARES frequencies
- j) Carry HT at all times
- k) Log into ARES nets indicating state of readiness and availability
- 1) Practice formal traffic handling monthly on traffic net
- m) EC should put ARES on notice: "Alert" indicating that activation is possible or on "Standby" indicating that activation is probable.
- n) EC should prepare a detailed Readiness Assessment for emergency management
- o) ARES leadership should request and hold planning meetings with emergency management, public safety and non government disaster relief organizations
- p) Alternate sites for "Red" alert meetings should be planned and agreed upon with participating organizations
- q) Formally request emergency management to brief membership at ARES meetings
- r) EC should be in contact with emergency management and receive status briefing weekly
- s) Review status of security badges with issuing organizations and update if needed
- 9) Severe Condition (Red): A Severe Condition reflects a sever risk of terrorist attacks. Under most circumstances the Protective Measures for a Severe Condition are not intended to be sustained for substantial periods of time. In addition to the Protective Measures in previous threat conditions, Federal departments and agencies also should consider the following general measures in addition to the agency specific Protective Measures that they will develop and implement:
  - a) Increasing or redirecting personnel to address critical emergency needs
  - b) Assigning emergency response personnel and pre-positioning and mobilizing specially trained teams or resources

- c) Monitoring, redirecting or constraining transportation systems
- d) Closing public and government facilities

## 10) Recommended ARES Response ("Standby" or "Hot Standby" status):

- a) Do NOT participate in public service events or attend large public gatherings
- b) Secure home, emergency supplies and family members
- c) Carry HT at all times monitoring ARES nets
- d) Update security badge complement (color coded button, bracelet, etc) and procedures for hospital access
- e) If activated, work up duty roster and staff ARES locations on a 24/7 basis with two or more operators; otherwise hold daily roll call nets to record status and availability of members to support operations

### **ATTACHMENTS**

The purpose of the Attachments portion of this plan is to provide examples, models and guidelines for the development of action plans at the local level. Consistent with the overall concept of this plan the content of these Attachments is provided for an aid in developing an Emergency Management Plan that best addresses the local situation at a city, county and district level. This Attachment area will be the major living and changing part of the plan in that new additions will be included as is appropriate. The order of these attachments is no indication of the considered importance of the subject that the attachment addresses.

## Index of Attachments

Attachment A - Model of ARES/Hospital Memorandum of Understanding (MOU) - Initial

Attachment A - N	Model of ARES/Hospi	tal Memorandum	of Understanding	(MOU)
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## MEMORANDUM OF UNDERSTANDING BETWEEN

[HOSPITAL NAME] HOSPITAL

AND

[NAME] COUNTY ARES

March 31, 2007

#### **FOREWORD**

The American Radio Relay League, Inc., (ARRL) is a noncommercial association of radio amateurs, bonded for the promotion of interest in amateur radio communication and experimentation, for the relaying of messages by radio, for the advancement of the radio art, for the representation of the radio amateur in legislative matters, for the maintenance of fraternalism, and a high standard of "on the air" operating conduct. A primary responsibility of the Amateur Radio service, as established by Part 97 of the Federal Communications Commission's regulations, is the performance of public service communications for the general public, particularly in times of emergency when normal communications are not Using Amateur Radio operators on frequencies allocated to the Amateur Radio Service, the ARRL has been in the forefront of this service direct to the general public and through government and relief agencies, and continues to do so. To that end, in 1935, the ARRL organized the Amateur Radio Emergency Corps, now called the Amateur Radio Emergency Service® (ARES®) and in 1949, the ARRL created the National Traffic System (NTS). Together, ARES and NTS comprise the ARRL's public service field organization of volunteer Radio Amateurs.

The **[NAME]** County Amateur Radio Emergency Service<sup>®</sup> (**[NAME]** ARES<sup>®</sup>) is the local representative of the ARRL's national structure and represents those Amateur Radio operators in **[NAME]** County with an interest in providing communications services support to agencies serving the public during emergency situations.

#### I. PURPOSE

The purpose of this document is to state the terms of understanding between the **[NAME]** ARES® and the **[Hospital Name]** Hospital. This document will serve as a broad framework within which volunteer ARES® personnel, of the ARRL field organization, will coordinate Amateur Radio emergency communications resources and services with the **[Hospital Name]** Hospital.

### II. DEFINITION OF A DISASTER

A disaster is an occurrence such as a hurricane, tornado, storm, flood, high water, wind-driven water, tidal wave, earthquake, blizzard, fire, explosion, volcanic eruption, building collapse, commercial transportation accident, or other situations that cause human suffering or human needs that the victims cannot alleviate without assistance.

#### III. RECOGNITION

The [Hospital Name] Hospital recognizes that [NAME] ARES<sup>®</sup>, representing the volunteer Field Organization of the ARRL, is the official ARRL representative to the [Hospital Name] Hospital for providing aid in maintaining the continuity of communications, during disasters, when normal communications facilities are disrupted or overloaded through the use of its volunteers and their communications resources.

The **[NAME]** ARES<sup>®</sup> recognizes **[Hospital Name]** Hospital as the hospital that provides personnel, supplies, or amateur radio equipment and is the prime facility experiencing a disaster. It is responsible for identifying a point of contact for **[NAME]** ARES<sup>®</sup> as well as for assigning resources required to support all functions required to manage and resolve the event. It is also acknowledged that requested Amateur Radio operators are an all volunteer group and will respond to the best of their ability.

This document addresses the relationships between [NAME] ARES® and [Hospital Name] Hospital and is intended to augment, not replace, each organization's disaster plan. The MOU also provides the framework for hospitals to coordinate their actions with [NAME] ARES® during disaster events requiring additional Amateur Radio operator response. This document does not replace but rather supplements the rules and procedures governing interaction with other organizations during a disaster (e.g., law enforcement agencies, the local emergency medical services, local public health department, fire departments, American Red Cross, etc). By signing this Memorandum of Understanding, [Hospital Name] Hospital is evidencing its intent to abide by the terms of the MOU in the event of a disaster as described above. The terms of this MOU are to be incorporated into the hospital's emergency management plans.

## IV. ORGANIZATION OF [Hospital Name] Hospital

[Hospital Name] Hospital, the impacted hospital where the disaster occurred or disaster victims are being treated and where personnel, supplies, or Amateur Radio equipment are requested. The impacted facility's command center is responsible for informing [NAME] ARES® of its situation and defining any additional Amateur Radio operator support that cannot be accommodated by the engaging hospital's own staff of trained amateur radio operators and equipment. The Emergency Management Coordinator (EMC) or designee is responsible for requesting personnel, supplies, and Amateur Radio equipment. The EMC or designee will coordinate all of the logistics involved in implementing assistance under this MOU. Logistics include identifying the number and specific location where personnel, supplies, and Amateur Radio equipment should be sent, how to enter the security perimeter, estimated time interval to arrival and estimated return date of borrowed equipment, etc. It is understood that [Hospital Name]

Hospital does not have to put in Amateur Radio equipment or use non-staff Amateur Radio operators in emergencies. However, since the Joint Commission for Accreditation of Healthcare Organizations (JCAHO) mandates that each accredited hospital must have an emergency management plan and that the plan must identify backup internal and external communication systems to be used in the event of failure during emergencies (EC.4.10, January 2004). Amateur Radio is one of many ways that [Hospital Name] Hospital may use to meet this requirement.

Primary responsibilities of [Hospital Name] Hospital include, but are not limited to:

- Provide overall coordination, development, implementation and revision of emergency plans and procedures for [Hospital Name] Hospital.
- Provide liaison with [NAME] ARES<sup>®</sup> during major emergencies and disasters.
- Develop, coordinate, and conduct emergency management training and exercise programs.
- Coordinate with individual volunteers and volunteer organizations (i.e. **[NAME]** ARES<sup>®</sup>) to provide information and training, including utilization in emergency and disaster situations.
- If non-staff Amateur Radio operators are a part of the hospital's JACHOmandated emergency communications backup plan, the Amateur Radio operators should always be included in its drills.

### V. ORGANIZATION OF THE AMERICAN RADIO RELAY LEAGUE

The American Radio League is governed by a Board of Directors composed of the 15 persons who are elected by the membership. Its headquarters is located in Newington, Connecticut. Since 1914, the ARRL has been the standard-bearer in amateur radio affairs throughout the United States. The ARRL has a field organization that covers the United States and U. S. Territories. The field organization is administered by elected Section Managers in the 71 ARRL sections. (A section is an ARRL created political boundary roughly equivalent to states or portion thereof.) Emergency communications are provided by the ARRL sponsored Amateur Radio Emergency Service® (ARES®). Organized under the Section Manager, and directed by a Section Emergency Coordinator, the ARES field organization consists of District Emergency Coordinators and local Coordinators, who provide leadership and training for the thousands of ARES members.

## VII. METHOD OF COOPERATION

## A. SUPPORT PROVIDED BY ARES®

## [NAME] County ARES® will:

- 1. Train its members in the conduct of emergency communications following ARRL training guidelines.
- 2. Maintain a roster of trained volunteers that may be called upon in the time of disaster.
- 3. Provide trained communicators and equipment to augment communications needs during a disaster situation as described in Section II at the request of [Hospital Name] Hospital.
- 4. Work with **[Hospital Name]** Hospital personnel to identify missions within their disaster planning that is within the capabilities of **[NAME]** ARES<sup>®</sup>.
- 5. Develop **[NAME]** County ARES<sup>®</sup> operations plan(s) to support missions agreed upon and tasked in the **[Hospital Name]** Hospital's emergency operations plans.
- 6. Support the National Weather Service's SKYWARN spotter program through the Section ARES<sup>®</sup>/North Texas Emergency Management Agency relationship with the National Weather Service and provide information to [Hospital Name] Hospital personnel of situations that may require their involvement.
- 7. Provide liaison personnel to coordinate with [Hospital Name] Hospital personnel.

## B. SUPPORT PROVIDED BY [Hospital Name] HOSPITAL

## [Hospital Name] Hospital will:

- 1. Work with **[NAME]** ARES<sup>®</sup> to define specific missions within the capabilities of **[NAME]** ARES<sup>®</sup> for **[NAME]** ARES<sup>®</sup> to perform in disaster situations.
- 2. Coordinate access for volunteer personnel for access into areas where communications support by ARES® is requested.
- 3. Assist in coordinating re-supply of personnel supporting disaster operations.
- 4. An installed, small, rooftop VHF/UHF antenna with coaxial cable going directly to [Hospital Name] Hospital's emergency Command Post location. This antenna is dedicated to Amateur Radio communications and should not be located next to other communications or paging antennas on the roof. Ownership of the antenna remains with the hospital.

5. If practical, provide an Amateur Radio VHF/ UHF transceiver, batteries, AC supplies and cables to attach to the hospital's antennas.

## C. WORKMAN'S COMPENSATION

Workman's compensation insurance is not available for individuals who are members of <code>[NAME]</code> ARES $^{\circledR}$  volunteering their services under the terms of this agreement.

For [Hospital Name] Hosp	ital: For [NAME] ARES®:
Signature	Signature
Name: [Authorized Signatory]	[Authorized Signatory]
Title: [Signatory's Title]	Emergency Coordinator
Date: [Date]	Date: [Date]